

Data updated as on the previous month end

SN	Received from	Pending at the	Received	Resolved*	Total Pending#	Pending complaints > 3 months		Average Resolution
		end of last month						(In working days)
1	2	3	4	5	6	7		8
1	Directly from clients	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Other sources (if any)	0	0	0	0	0	0	0
	Grand total	0	0	0	0	0	0	0

^ Average resolution time is the sun of total time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month

Trend of the annual disposal of complaints

SN	Year	Carried forwarded	Received	Resolved*	Total Pending#
		from previous year			
1	2018 - 2019	0	0	0	0
2	2019 - 2020	0	0	0	0
3	2021 - 2022	0	0	0	0
4	2022 - 2023	0	0	0	0
5	2023 - 2024	0	0	0	0
6	2024 - 2025	0	0	0	0
	Grand total	0	0	0	0

\* Inclusive of the complaints of previous years resolved in this year # Inclusive of complaints pending as on the last day of the year

Trend of the annual disposal of complaints

SN	Month and Year	Carried forwarded	Received	Resolved*	Total Pending#
		from previous			
1	Apr-21	0	0	0	0
2	May-21	0	0	0	0
3	May-21	0	0	0	0
4	Jun-21	0	0	0	0
5	Jul-21	0	0	0	0
6	Aug-21	0	0	0	0
7	Sep-21	0	0	0	0
8	Oct-21	0	0	0	0
9	Nov-21	0	0	0	0
10	Dec-21	0	0	0	0
11	Jan-22	0	0	0	0
12	Feb-22	0	0	0	0
13	Mar-22	0	0	0	0
14	Apr-22	0	0	0	0
15	May-22	0	0	0	0
16	Jun-22	0	0	0	0
17	Jul-22	0	0	0	0
18	Aug-22	0	0	0	0
19	Sep-22	0	0	0	0
20	Oct-22	0	0	0	0
21	Nov-22	0	0	0	0
22	Dec-22	0	0	0	0
23	Jan-23	0	0	0	0
24	Feb-23	0	0	0	0
25	Mar-23	0	0	0	0
26	Apr-23	0	0	0	0
27	May-23	0	0	0	0
28	Jun-23	0	0	0	0
29	Jul-23	0	0	0	0
30	Aug-23	0	0	0	0
31	Sep-23	0	0	0	0
32	Oct-23	0	0	0	0
33	Nov-23	0	0	0	0
34	Dec-23	0	0	0	0
35	Jan-24	0	0	0	0
36	Feb-24	0	0	0	0
37	Mar-24	0	0	0	0
38	Apr-24	0	0	0	0
39	May-24	0	0	0	0
40	Jun-24	0	0	0	0
41	Jul-24	0	0	0	0
42	Aug-24	0	0	0	0
43	Sep-24	0	0	0	0
44	Oct-24	0	0	0	0
45	Nov-24	0	0	0	0
46	Dec-24	0	0	0	0
	Grand total	0	0	0	0

\* Inclusive of the complaints of previous years resolved in this year

SN	Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
1	Customer Care	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	<a href="mailto:stayvan.research@gmail.com">stayvan.research@gmail.com</a>	12 PM to 6 PM
2	Head of Customer Care	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	<a href="mailto:stayvan.research@gmail.com">stayvan.research@gmail.com</a>	12 PM to 6 PM
3	Compliance Officer	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	<a href="mailto:stayvan.research@gmail.com">stayvan.research@gmail.com</a>	12 PM to 6 PM
4	CEO	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	<a href="mailto:stayvan.research@gmail.com">stayvan.research@gmail.com</a>	12 PM to 6 PM
5	Principal Officer	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	<a href="mailto:stayvan.research@gmail.com">stayvan.research@gmail.com</a>	12 PM to 6 PM