

Complaint Data

Data for the month ending - January 2025

Sr. No.	Received from	Pending at the end of last month	Received	Resolved	Total Pending	Pending complaints > 3months	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	N. A
2	SEBI (SCORES)	0	0	0	0	0	N. A
3	Other Sources (If any)	0	0	0	0	0	N. A
	Grand Total	0	0	0	0	0	N. A

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1.	February 2024	0	0	0	0
2.	March 2024	0	0	0	0
3.	April 2024	0	0	0	0
4.	May 2024	0	0	0	0
5.	June 2024	0	0	0	0
6.	July 2024	0	0	0	0
7.	August 2024	0	0	0	0
8.	September 2024	0	0	0	0
9.	October 2024	0	0	0	0
10.	November 2024	0	0	0	0
11.	December 2024	0	0	0	0
12.	January 2025	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous month	Received	Resolved	Pending
1.	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3.	2020-21	0	0	0	0
4.	2021-22	0	0	0	0
5.	2022-23	0	0	0	0
6.	2023-24	0	0	0	0
7.	2024-25	0	0	0	0
	Grand Total	0	0	0	0

Trend of the annual disposal of complaints

SN	Month and Year	Carried forwarded from previous	Received	Resolved*	Total Pending#
1	Apr-21	0	0	0	0
2	May-21	0	0	0	0
3	May-21	0	0	0	0
4	Jun-21	0	0	0	0
5	Jul-21	0	0	0	0
6	Aug-21	0	0	0	0
7	Sep-21	0	0	0	0
8	Oct-21	0	0	0	0
9	Nov-21	0	0	0	0
10	Dec-21	0	0	0	0
11	Jan-22	0	0	0	0
12	Feb-22	0	0	0	0
13	Mar-22	0	0	0	0
14	Apr-22	0	0	0	0
15	May-22	0	0	0	0
16	Jun-22	0	0	0	0
17	Jul-22	0	0	0	0
18	Aug-22	0	0	0	0
19	Sep-22	0	0	0	0
20	Oct-22	0	0	0	0
21	Nov-22	0	0	0	0
22	Dec-22	0	0	0	0
23	Jan-23	0	0	0	0
24	Feb-23	0	0	0	0
25	Mar-23	0	0	0	0
26	Apr-23	0	0	0	0
27	May-23	0	0	0	0
28	Jun-23	0	0	0	0
29	Jul-23	0	0	0	0
30	Aug-23	0	0	0	0
31	Sep-23	0	0	0	0
32	Oct-23	0	0	0	0
33	Nov-23	0	0	0	0
34	Dec-23	0	0	0	0
35	Jan-24	0	0	0	0
36	Feb-24	0	0	0	0
37	Mar-24	0	0	0	0
38	Apr-24	0	0	0	0
39	May-24	0	0	0	0
40	Jun-24	0	0	0	0
41	Jul-24	0	0	0	0
42	Aug-24	0	0	0	0
43	Sep-24	0	0	0	0
44	Oct-24	0	0	0	0
45	Nov-24	0	0	0	0
46	Dec-24	0	0	0	0
47	Jan-25	0	0	0	0
48	Feb-25	0	0	0	0
	Grand total	0	0	0	0

* Inclusive of the complaints of previous years resolved in this year

SN	Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
1	Customer Care	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	stayvan.research@gmail.com	12 PM to 6 PM
2	Head of Customer Care	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	stayvan.research@gmail.com	12 PM to 6 PM
3	Compliance Officer	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	stayvan.research@gmail.com	12 PM to 6 PM
4	CEO	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	stayvan.research@gmail.com	12 PM to 6 PM
5	Principal Officer	Dipen Shah	Harikunj building Plot no 139 Sector 28 Vashi Navi Mumbai Maharashtra Pin code : 400 705	7303167003	stayvan.research@gmail.com	12 PM to 6 PM